



VISAYAS



PEOPLE'S CITIZEN PARTICIPATORY AUDIT  
on Selected

**Barangay Health Stations**



Region VI

Region VII

Region VIII

Region XVI

# OVERVIEW



The Citizen Participatory Audit (CPA) is a reform strategy and an audit technique that brings together civil society organizations (CSOs), citizens and auditors of the Commission on Audit (COA), as one audit team; to strengthen citizen involvement in the public audit process towards improving transparency, efficiency and effectiveness in the use of public resources.



The CPA was conducted to determine:

- ♥ Compliance by BHS with standards/ requirements under the Sentrong Sigla Movement (SSM) of the Department of Health (DOH)
- ♥ The level of satisfaction by clients/patients with the programs, personnel, services and facilities of the BHS.



SSM aims to improve the quality of public health services. Through its Certification and Recognition Program or CRP, Sentrong Sigla recognizes LGUs and certifies health facilities that meet requirements and standards to deliver quality services.

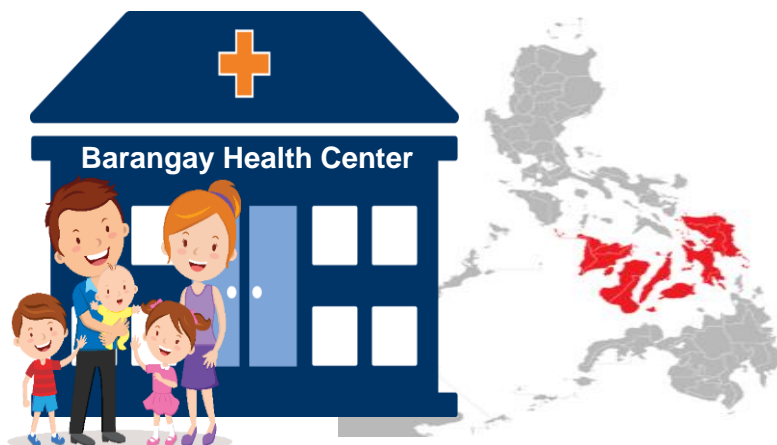


The National Statistics Coordination Board defines barangay health station as the “primary health care facility at the barangay level wherein health services are delivered”.

Pursuant to Section 17 of RA 7160 also known as the Local Government Code of 1991, LGUs are given functions and responsibilities to provide basic services and facilities. For barangay level, LGUs are to provide health and social welfare services that include maintenance of barangay health center and day-care center (Section 17.1.ii of RA 7160)

# INTERESTING FINDINGS

## What Interests Us



## Out of 13 BHS

13 are compliant



Permanent Structure



Clean & Orderly Environment

7 are compliant

Not Compliant: Barrio Luz HC-Reg 7, Brgy.Cansojong HC-Reg 7, Brgy.Sta.Rosa HC-Reg 8, Brgy.Utap HC-Reg 8



Handwashing Area

8 are compliant

Not Compliant: Barrio Luz-Reg 7, Brgy.Paknaan-Reg 7, Brgy.Guadalupe-Reg 7, Brgy.Pikas-Reg 8,

7 are compliant

6 are Partially Compliant: Barrio Luz-Reg 7, Brgy.Cansojong-Reg 7, Brgy.Paknaan-Reg 7, Brgy.Guadalupe-Reg 7, Brgy.Pikas-Reg 8, Brgy.Utap-Reg 8



Comfort Rooms for Staff

7 are compliant

Not Compliant: Brgy.Sta.Rosa-Reg 8, Brgy.Utap-Reg 8



Sufficient Seating Space



Signboard Listing

5 are compliant

Not Compliant: Brgy.Pakaan-Reg 7, Brgy.Guadalupe-Reg 7, Brgy.Pikas-Reg 8, Brgy.Sta.Rosa-Reg 8, Brgy.Utap-Reg 8

7 are compliant

Not Compliant: Brgy.Kawit-Reg 7, Brgy.Sta.Rosa-Reg 8, Brgy.Ingore-Reg 6



Garbage Containers



Comfort Rooms for Clients

4 are compliant

Partially Compliant: 4  
Not Compliant: 4

11 are compliant

2 are Partially Compliant: Brgy.Guadalupe-Reg 7, Brgy.Seawall-Reg 8



Adequate Ventilation



Adequate Lighting

12 are compliant

1 is Partially Compliant: Brgy.Abes-Reg XVI



Cleaning/Sterilizing Supplies

9 are

compliant

Not Compliant: Brgy.Guadalupe-Reg 7, Brgy.Pikas-Reg 8, Brgy.Sta.Rosa-Reg 8

10 are compliant

3 are Partially Compliant: Brgy.Guadalupe-Reg 7, Brgy.Utap-Reg 8, Brgy.Seawall-Reg 8



Water Supply

6 are compliant

Not Compliant: Brgy.Guadalupe Reg 7, Brgy.Pikas-Reg 8, Brgy.Sta.Rosa-Reg 8, Brgy.Utap-Reg 8, Brgy.Seawall Reg 8, Brgy.Ingore-Reg 6

7 are compliant

Not Compliant: Brgy.Utap-Reg 8



Treatment/Examination Area



Storage Space for Supplies, Drugs and Medicines

9 are compliant

Not Compliant: Brgy.Sta.Rosa-Reg 8

Light Source for Examination

# Health Services



## POSTING REQUIREMENTS FOR BHSs

The following are the required information to be posted in the area of the BHS which are readable by the patients and the service providers:



**Clinic Hours**



**Services Available**

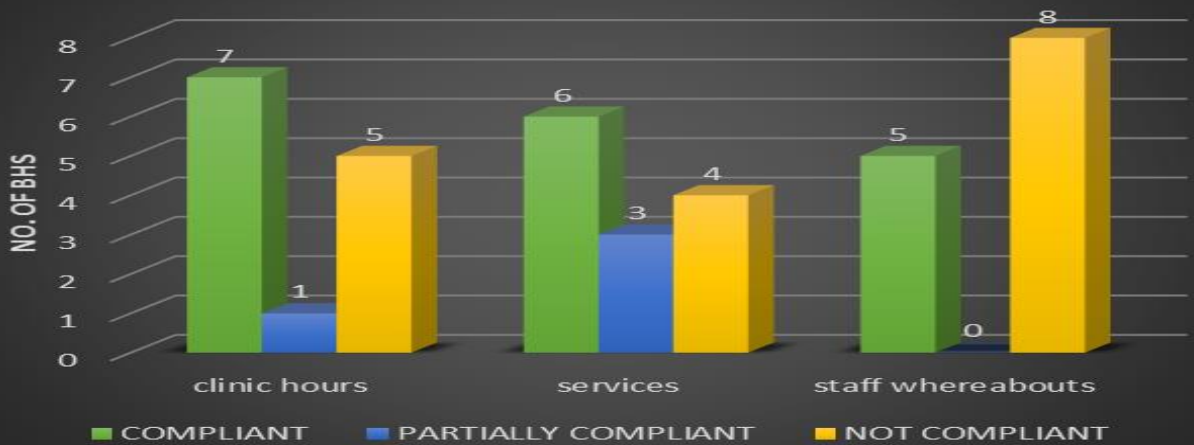


**Staff Whereabouts**



## DID THEY COMPLY?

### POSTING OF INFORMATION



## BHS NORMAL CLINIC HOURS

### CLINIC HOURS

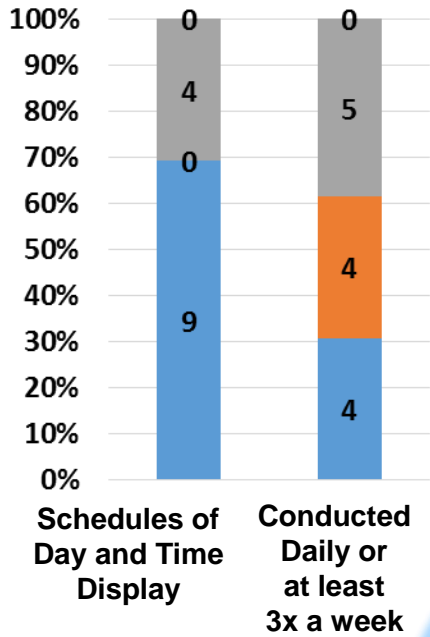
MONDAY	8 A.M. – 5 P.M.
TUESDAY	8 A.M. – 5 P.M.
WEDNESDAY	8 A.M. – 5 P.M.
THURSDAY	8 A.M. – 5 P.M.
FRIDAY	8 A.M. – 5 P.M.

## SERVICES DURING NON-TRADITIONAL HOURS

Only 2 out of 13 BHS opens occasionally during evenings (both in Reg. 6) while only 4 out of 13 BHS opens during weekends (1 in Reg. 7; 1 in Reg. 16; and 2 in Reg. 6)

# Expanded Immunization Program (EIP)

## Programs



EIP Manual Available  
(latest Version)

**84.62 %**  
**Compliance**

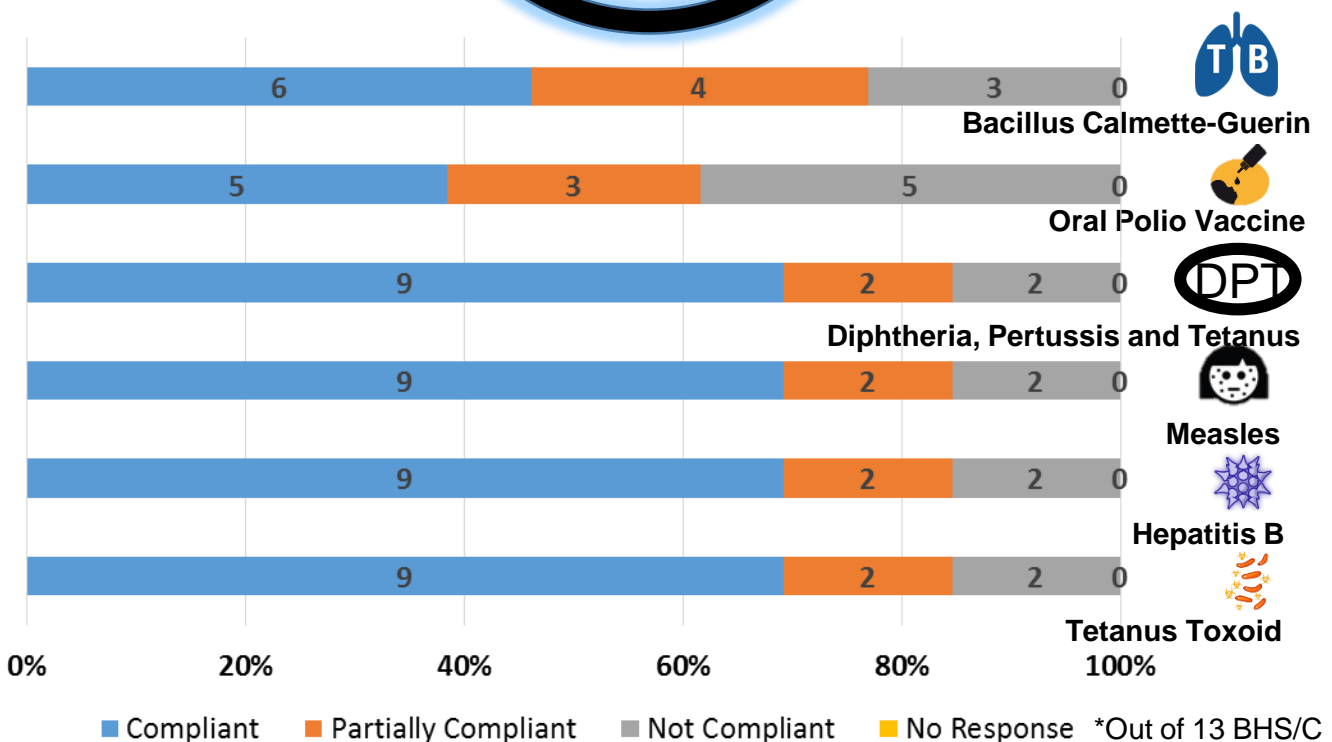
(11 out of 13 BHS)

Target  
Client/Master  
List  
**84.62 %**  
**Compliance**  
(11 out of 13 BHS)

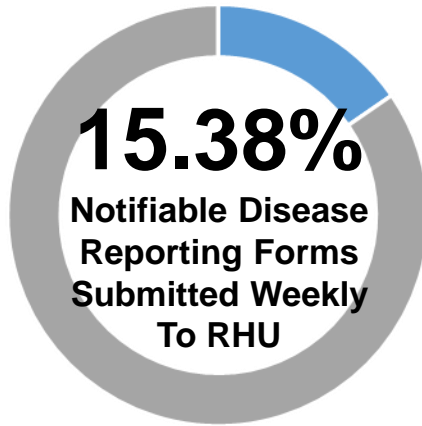
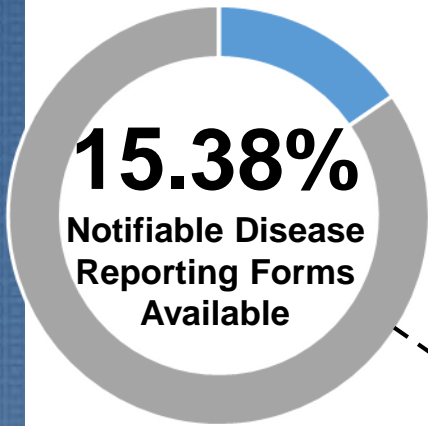


## Vaccines

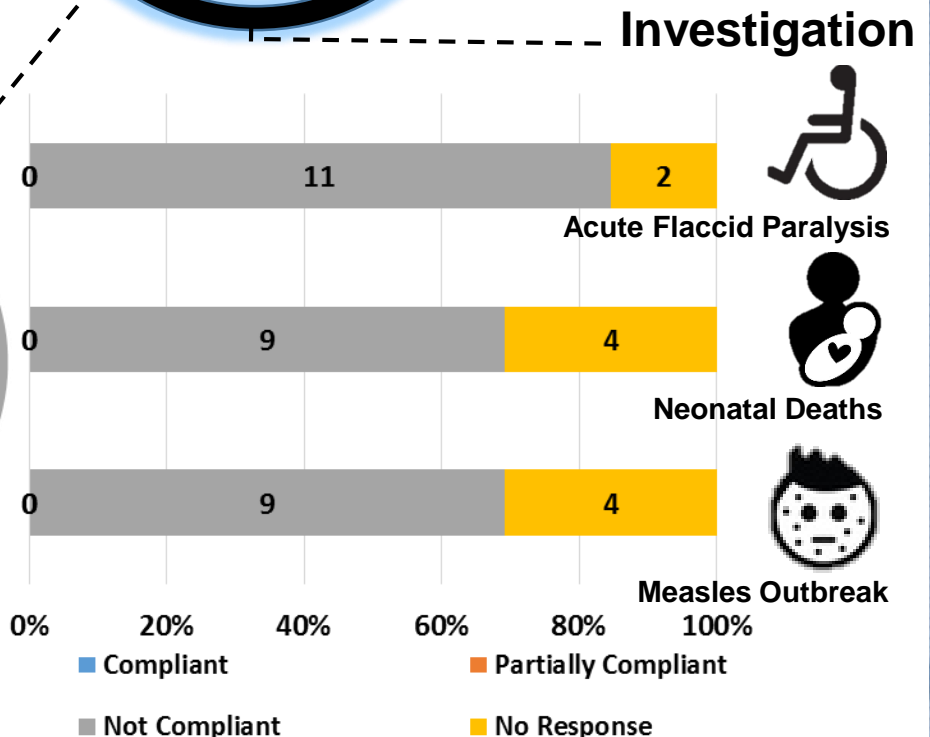
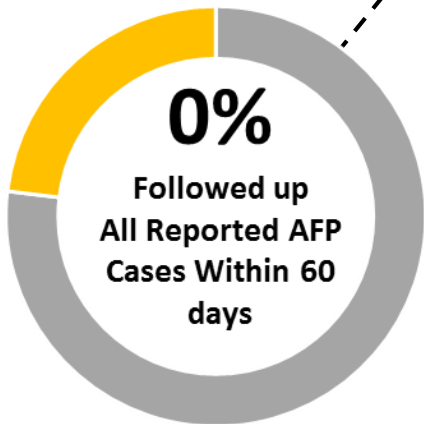
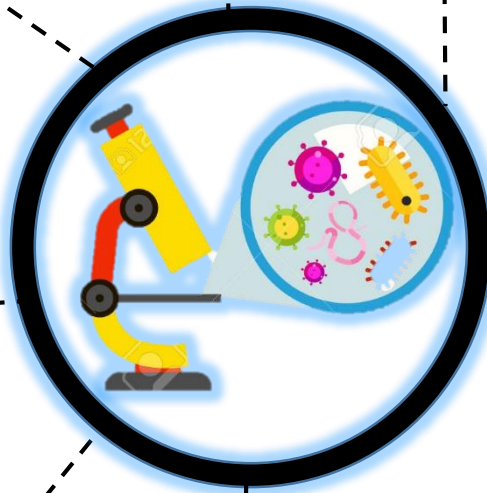
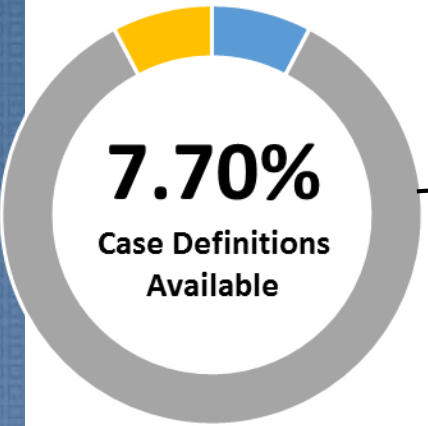
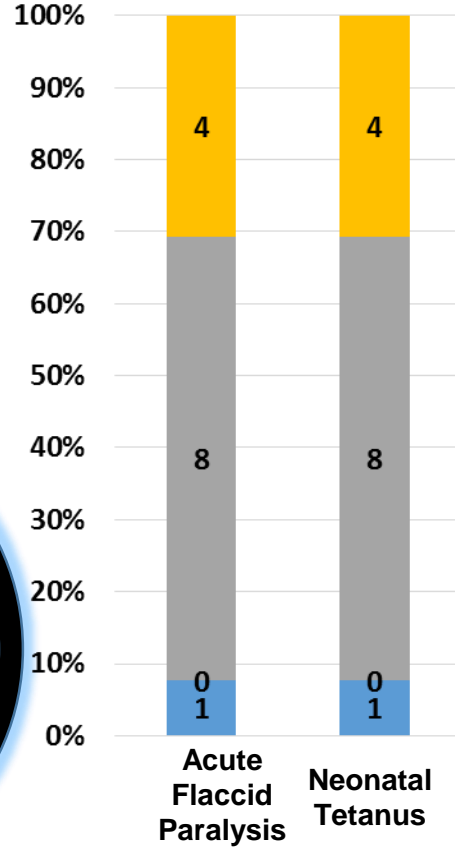
(Available at least 1 week consumption and stored under proper cold chain conditions)



# Disease Surveillance



– Immediate Reporting To the RHU/HC in the Fastest Possible Means



\*Out of 13 BHS

# Control of Acute Respiratory Infection



ARI case Management Chart posted



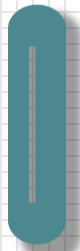
	3
	0
	10

Thermometer Available



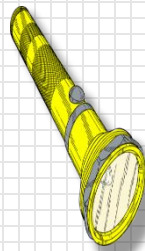
	12
	0
	1

Tongue Depressors Available



	11
	1
	1

Flashlight/Penlight Available



	9
	0
	4

Timer/Watch Available



	9
	0
	4

Cotrimoxazole adult tablets available



	7
	1
	5

Paracetamol 500mg available

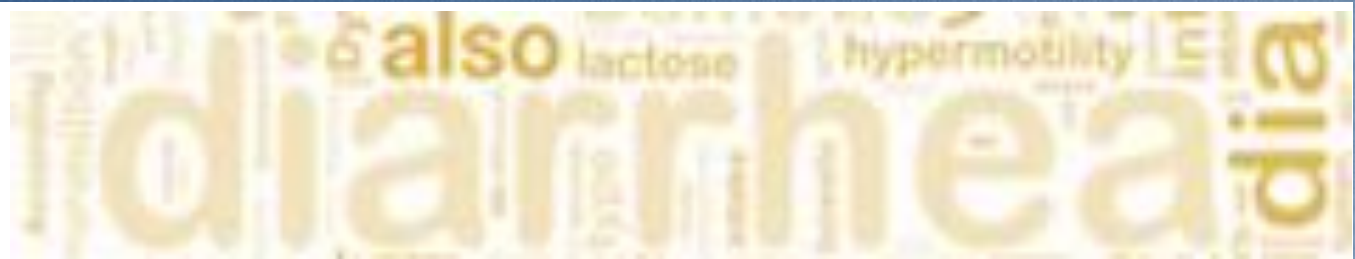








	13
	0
	0

Legend:

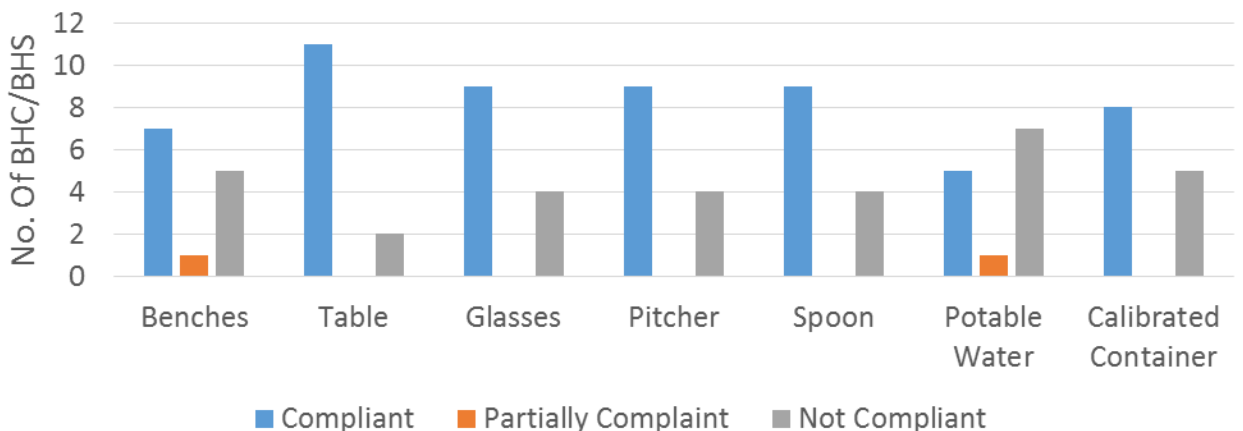
- Compliant
- Partially Compliant
- Not Compliant

# Control of Diarrhea Diseases



	Compliant	Not Compliant
<b>CDD Case Management Chart</b>	 (Brgys. Ingore Reg. 6 and Nabitasan Reg. 6)	
<b>OR Sachets</b>	 (Partial compliance for Brgy. Seawall Reg. 8)	 (Brgy. Guadalupe Reg. 7)
<b>Updated daily record of diarrhea cases</b>		 (Brgys. Ingore Reg. 6, Guadalupe Reg. 7, Paknaan Reg. 7, Pikas Reg. 8, Sta. Rosa Reg. 8 and Seawall Reg. 8)

## Oral Dehydration Corner





# Micronutrients



## Are BHS properly guided?

4 out of 13 BHS **do not have** the  
Guidelines for Micronutrient Supplementation!

(Reg. 6: 1, Reg. 7: 1, Reg. 8: 2)

	Compliant	Partially Compliant	Not Compliant
Operation Timbang Records	10	1	2
Updated Target Client List	8	2	3
Under 5 Growth Cards	11	1	1
CBPM-NP RHM Guidebook	8	–	6
Basic Three Food Groups Brochure	6	1	5
Functional balance beam or other weighing scale	12	1	–
Salt Iodization Testing Kit	1	1	11
Iron	11	1	1
Iodine	7	1	5
Vitamin A	10	1	2

# Family Planning Program



## Medical equipment and supplies:

	Compliant BHSs	Non-compliant BHSs
Povidone Iodine	11	2 (Reg. 8)
Cidex	8	5 (Reg. 6, 8, 16)
Forceps – alligator	8	5 (Reg. 6, 8, 16)
Forceps – pick-up	8	5 (Reg. 6, 7, 8, 16)
Forceps - ovum	9	4 (Reg. 6, 8, 16)
Forceps - tenaculum	8	5 (Reg. 6, 8, 16)
Forceps – uterine	7	6 (Reg. 6, 7, 8, 16)
Forceps container	9	4 (Reg. 6, 8, 16)

**All BHSs audited keep an updated Target Client List**

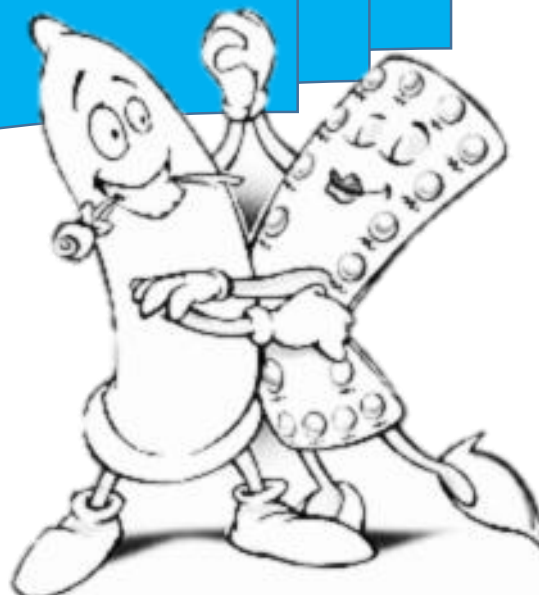
*Contraceptives available at BHS are as follows:*

*Condoms – 11 of 13 BHSs*

*Oral contraceptives – 12 of 13 BHSs*

*DMPA - 8 of 13 BHSs*

*IUDs – 3 of 13 BHSs*





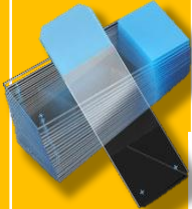


# Tuberculosis Control Program

Are target client list updated?

9/13 BHS are compliant

Non-compliant BHS:

Region 6: **1**, Region 7: **1**, Region 8: **2**

	Sputum Cup	Glass Slides	Anti-TB Drugs				
			Type I	Type II	Ethambutol	Strytomycin	
							
	10	4	9	9	7	6	
	3 Region 6: 1 8: 1 16: 1	9 Region 6: 1 7: 2 8: 4 16: 2	4 Region 6: 1 7: 1 8: 1 16: 1	4 Region 6: 1 7: 1 8: 1 16: 1	5 Region 6: 1 7: 3 8: 1 16: 1	7 Region 6: 1 7: 3 8: 2 16: 1	



**Designated sputum collection area**

Out of the 13 BHS only 4 have designated sputum collection areas!

# STD/AIDS Prevention and Control

Monthly Reporting

Syndromic Management Chart Posted

Referral Mechanism

Out of 13 BHS  
in Visayas Region

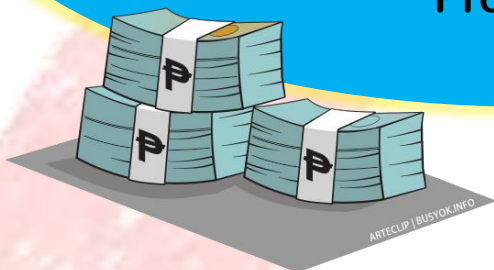
## NONE WERE COMPLIANT



All cases are currently handled by  
CHO.

### COA RECOMMENDATION

Provide budget for the BHS to support  
its STD/AIDS Prevention and Control  
Program!



# Health Care Providers



# 62%

## WITHOUT DOCTORS

8 of 13 BHS are not visited regularly by the RHU doctor  
(Region 6: 1, Region 7: 3, Region 8: 4)

All 13 BHS are manned by midwives complemented by adequate number of volunteer health workers while 11 of 13 BHS are visited by licensed nurses.  
(Region 6: 1, Region 7: 4, Region 8: 4, Region 16: 2)



COA recommends that LGU direct the RHU doctors & nurses to conduct regular visits to BHSs.

# Equipment

Only 7 of 13 BHS have the following essential equipment

*BP Apparatus (non-mercurial) with adult and pedia cuff; Nebulizer; salter scale; tissue forcep; bandage scissors; pick up (ovum) forcep*



LGUs & other Agencies must provide the lacking equipment to all BHS

*Resuscitator (adult and neonate); revolving stool; Generator Set; wheeled detachable stretcher; uterine sound (IUD set); tenaculum forceps*



COA recommends the provision of all essential equipment in every BHS.

# Maternal Care



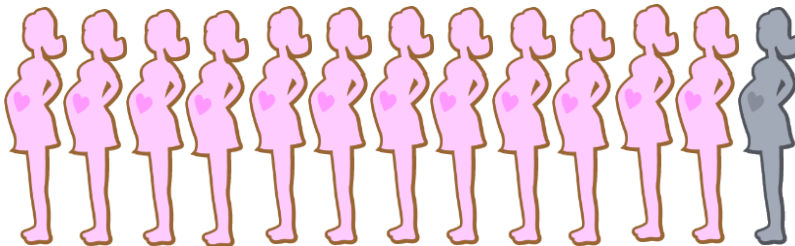
## 100% Maternal Care?

COA recommends that forms for Birth Certificates be readily available in the BHS per DOH Standards.

11 of 13 BHSs have **Updated Target Client List**



12 of 13 BHSs provide **Tetanus Toxoid**



5 of 13 BHSs provide **Forms for Birth Certificates**



# Environmental Sanitation

## 0 RECORD of toilet bowl distribution



COA recommends compliance to DOH standards on Environmental Sanitation Program.



Visayas-wide, only 1 BHS in Region 6 has:

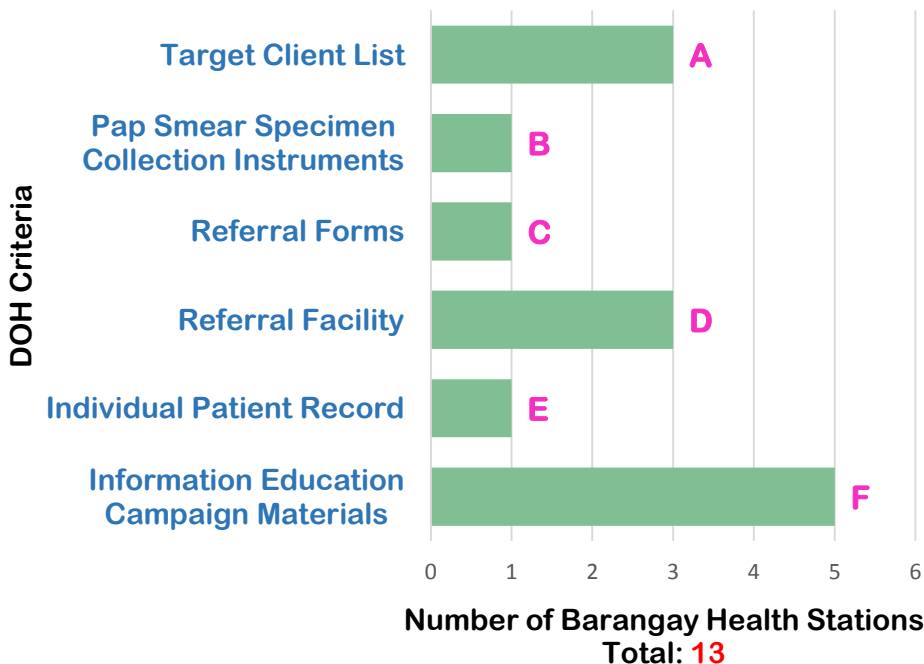
- Chlorine for disinfection
- Status of water supply
- List of establishments with sanitary permits

Total Barangay Health Stations: 13

# Cancer Control Program



## Number of Barangay Health Stations Compliant to DOH Standard



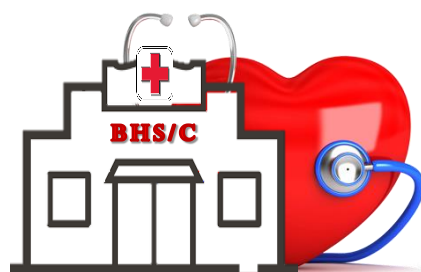
- A:** Nabitasan BHS (Reg. 6); Seawall BHS (Reg. 8); Utap BHS (Reg. 8)  
**B:** Luz BHS (Reg. 7)  
**C:** Luz BHS (Reg. 7)  
**D:** Luz BHS (Reg. 7); Nabitasan BHS (Reg. 6); Seawall BHS (Reg. 8)  
**E:** Nabitasan BHS (Reg. 6)  
**F:** Luz BHS (Reg. 7); Cansojong BHS (Reg. 7); Kawit BHS (Reg. 7); Nabitasan BHS (Reg. 6); Seawall BHS (Reg. 8)














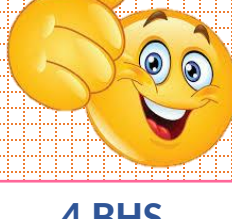
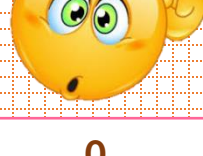

COA recommends compliance to DOH standards on Cancer Control Program.

# Preventive Services



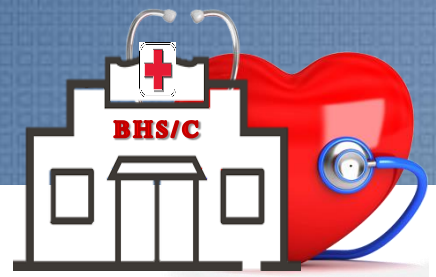
**Tamang Serbisyo para sa  
Kalusugan ng Pamilya**











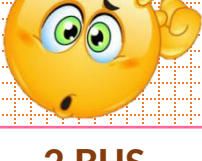

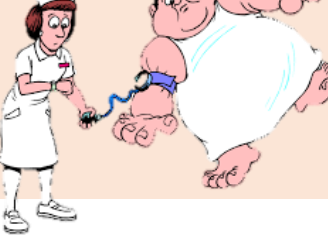
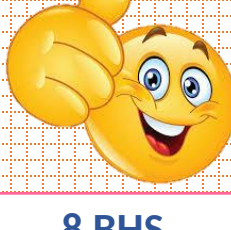
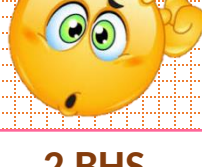

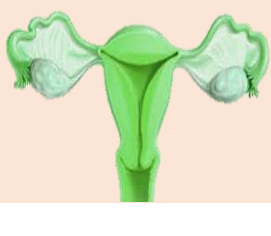

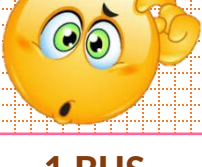



<p>Primary Consultation</p> 			
	<p>12 BHS</p>	<p>0</p>	<p>1 BHS</p>
<p>Periodic Clinical Breast Examination</p> 			
	<p>3 BHS</p>	<p>3 BHS</p>	<p>7 BHS</p>
<p>Counselling for smoking cessation and lifestyle modification</p> 			
	<p>2 BHS</p>	<p>0</p>	<p>11 BHS</p>
<p>Oral check up and prophylaxis for children 12 years and below</p> 			
	<p>4 BHS</p>	<p>0</p>	<p>1 BHS</p>



# Preventive Services



<p>Digital Rectal Examination</p> 			
	<p>2 BHS</p>	<p>0</p>	<p>11 BHS</p>
<p>Regular blood pressure and body measurements</p> 			
	<p>11 BHS</p>	<p>1 BHS</p>	<p>1 BHS</p>
<p>Breastfeeding Program Examination</p> 			
	<p>7 BHS</p>	<p>2 BHS</p>	<p>4 BHS</p>
<p>Risk profiling for hypertension and diabetes</p> 			
	<p>8 BHS</p>	<p>2 BHS</p>	<p>3 BHS</p>
<p>Cervical Cancer Screening</p> 			
	<p>1 BHS</p>	<p>1 BHS</p>	<p>11 BHS</p>

# Maternal Care Package



Routine  
Obstetric Care  
including ante-  
partum care



2 BHS

0

11 BHS

Vaginal delivery



2 BHS

0

11 BHS

# Expression of Gratitude

## ♥ Commission on Audit

Asscom Delfin P. Aguilar  
Dir. Alicia M. Malquisto  
Dir. Eden T. Rafanan

### Region 6

Ms. Olive De la Paz, SA III  
Ms. Michelle P. Fuentes, SA III

### Region 7

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Ms. Josette A. Rodriguez, SA V  
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Ms. Arcel M. De Arca, SA I  
Ms. Glady Mae B. Payusan, SA II  
Ms. Rogelyn O. Amith, SAE II  
Ms. Arthelly D. Gamao, SAE II  
Mr. Vic Raymond C. Cagaanan, SAE II

Dir. Evelyn P. Reyes  
Dir. Felix M. Basallaje Jr.

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Ms. Luz Ramos, SA IV  
Ms. Julie D. Santiago, SA IV  
Ms. Luz Ocfemia, SA III  
Ms. Lilibeth G. Almeria, SA III  
Ms. Edwina T. Morano, SA II  
Ms. Irma Bibar, SA I  
Mr. Mark Denniel J. Lojero, SA I  
Mr. Mark Rodhin B. Caadan, SAE II  
Mr. Roque Jay M. Superable, SAE II  
Ms. Daisy M. Salvatierra, AA III

### Region 16

Mr. Perico H. Hernaez, SA III  
Ms. Leah D. Ilusorio, SA III  
Ms. Jane Louie Capatar, SA III  
Mr. Helmark R. Tancinco, SA I

## ♥ CSO Representatives

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Engr. Ricardo L. Fornis - PICE  
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Marlinda A. Tan - Dilab Foundation, Inc.  
Vhonn Yurong - USC-CES  
Adelou R. Hidalgo - USC-CES  
Ray Michael C. Adlawan - PICE  
Alana Jane T. Balo - USC-CES  
Engr. Edenna Guerrero - PICE  
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Ms. Jeanelyn O. Jason-Metro Bacolod Chamber of  
Commerce  
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Archdiocese of Jaro  
Ms. Ivie Kathleen J. Juesna-AIDFI  
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Mr. Danilo J. Bustillo-EV-Net  
Mr. Clementino G. Repadas Jr.-EV-Net

